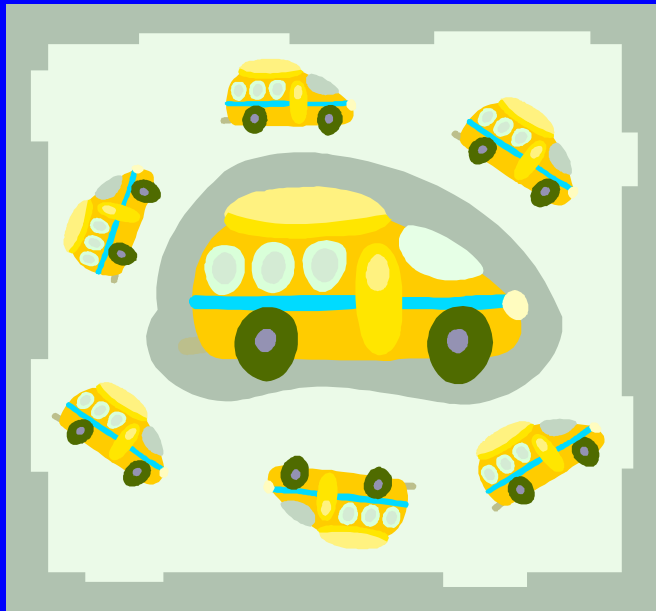


South Burnett

TRANSPORT DIRECTORY



PRODUCED BY SBCITS

South Burnett Community Integrated Transport Service
(SBCITS)

COMPILED BY

Suewana Patrick, SBCITS Project Officer

July 2003

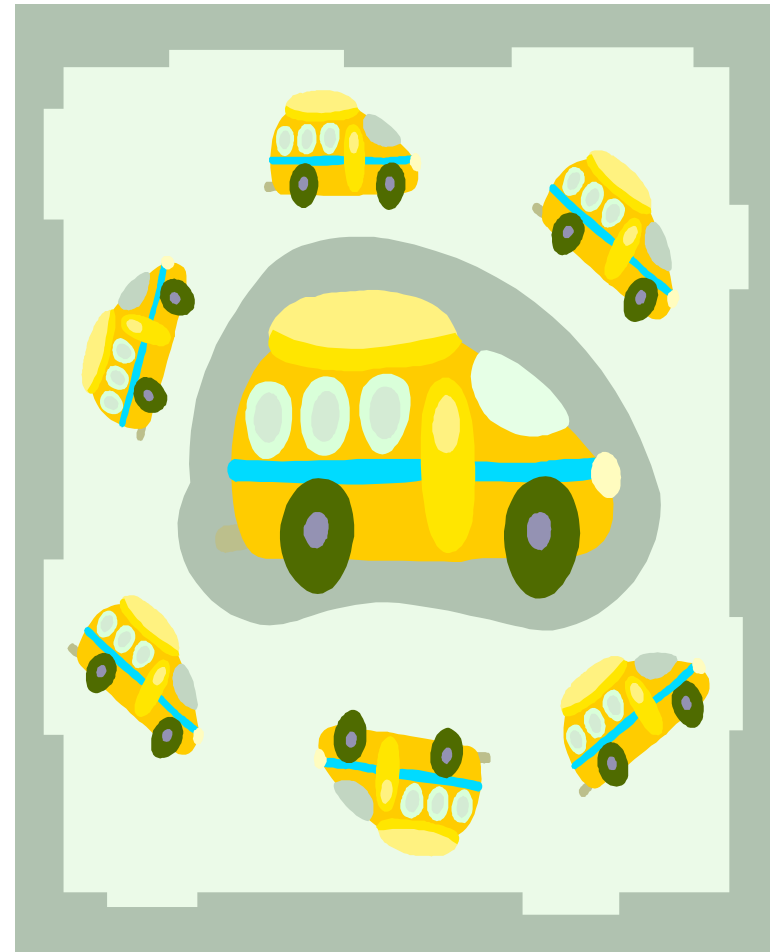
OVERVIEW

SBCITS has been established to offer the South Burnett community co-ordinated, planned transport options to people who are transport disadvantaged. This transport directory has been compiled to offer people information about transport options and subsidies within the South Burnett and to access regional centres. By sharing information about transport services SBCITS hopes to increase the range of transport options that people have.

The information in this directory has been supplied in good faith and was accurate to the best of our knowledge at the time of printing. We suggest contacting the agency supplying the service to ensure information is still correct.

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PRODUCED BY SBCITS

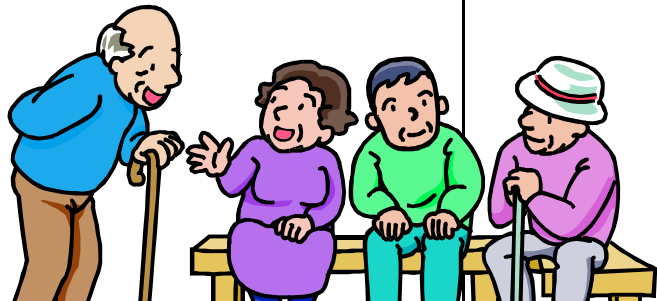
1. TRANSPORT SCHEMES OR SUBSIDIES

Check to see if you are eligible for any of the following:

<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Department of Veteran's Affairs (DVA) Travel Reimbursement Scheme</p>	<p>DVA provides door to door transport or a reimbursement of travel costs between home and an approved health care provider.</p> <p>To receive the full amount of available travel expenses, you will need to attend the closest practicable health provider to your home.</p>	<p>Veterans who have either a white or gold eligibility card.</p> <p>Gold Card Eligibility:</p> <ul style="list-style-type: none"> • Assistance towards travel expenses for the treatment of all health conditions. <p>White Card Eligibility:</p> <ul style="list-style-type: none"> • Assistance towards travel expenses for the treatment of accepted disabilities related to services, and malignant cancer, pulmonary tuberculosis and post traumatic stress disorder (PTSD) if these conditions are accepted by DVA. 	<p>DVA 13 32 54</p> <p>Free Call 1800 555 254</p> <p>Or phone your local RSL Sub-Branch and speak to the Welfare Officer.</p>
<p>Disability Parking Permits</p>	<p>Blue disability parking permits:</p> <ul style="list-style-type: none"> • Free parking in metered and regulated parking areas. • Entitlement to parking bays on and off-street places, including shopping centres and hospitals. <p>Red disability parking permits:</p> <ul style="list-style-type: none"> • Entitlement to park in disability parking bays off street, including shopping centres and hospitals. 	<p>Eligibility categories for Blue permit:</p> <ul style="list-style-type: none"> • Be unable to walk and totally dependent on a wheelchair or large mobility device, i.e. walking frames. • Be a carer providing transport for three or more people with a disability. <p>Eligibility categories for a Red permit:</p> <ul style="list-style-type: none"> • Severe mobility impairment. • Inability to safely use public transport. • Inability to safely walk between normal parking facilities and a destination. 	<p>Any Queensland Transport Customer Service Centres.</p> <p>Queensland Transport (07) 3253 4071</p> <p>A medical practitioner will need to complete Part B of the application form.</p>


<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Patient Travel Subsidy Scheme (PTSS)</p>	<p>Reimbursement for private motor vehicle and buses expenses or reimbursement of the cost of travel for individuals travelling to a medical treatment facility.</p>	<p>To be eligible for this assistance the medical treatment necessary must be unavailable within 50kms of an individual's nearest public hospital. Exception to this rule may be made in instances of hardship.</p>	<p>Administration department at the referring hospital.</p> <p>Patient Travel Subsidy Scheme (PTSS) forms at any Doctors, or public hospital.</p>
<p>Free Rail Train Vouchers</p>	<p>Two free return or four free one way rail travel vouchers per year.</p> <p>These free rail travel vouchers can be used on the Traveltrain service.</p> <p>An administration Fee of \$5.50 is to be charged for the processing of Pension rail travel voucher tickets.</p>	<ul style="list-style-type: none"> • Queensland Resident Pensioners • Queensland Government Seniors Card Holders • TPI Spouses • War Widows 	<p>Seniors Card application forms can be obtained from any Post Office.</p> <p>Pensioner Concession Card information contact Centrelink 13 23 00.</p> <p>For further information Long Distance Travel 13 22 32</p>

<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Travel Companion Scheme</p>	<p>A scheme for people who can not travel without the aid of another person.</p>	<p>This scheme provides for identified individuals who can not use Citytrain services without the aid of another person.</p> <p>Cost: \$5.00 PER PASS.</p>	<p>Apply in writing to:</p> <p>QR Rail John Olsen, Supervisor Ticketing Services PO Box 1429 305 Edward Street Brisbane QLD 4001</p>
<p>Mobility Allowance</p>	<p>Fixed payments to supplement the transport cost to eligible people with a disability.</p>	<p>Mobility Allowance provides assistance to people with a disability in paid employment, vocational training and/or voluntary work up to 8 hours a week.</p> <ul style="list-style-type: none"> • Unable to use public transport without assistance. • Using the transport to look for work or to participate in voluntary activities. 	<p>Centrelink 13 27 17</p>
<p>SBCITS South Burnett Community Integrated Transport Service</p>	<p>SBCITS has been established to offer the South Burnett community coordinated transport options to people who are transport disadvantaged.</p> <p>Funding for frail older people, people with a disability and carers of these people.</p> <p>Subsidies may include assistance with bus fares, taxi vouchers and kilometer allowance.</p>	<p>Clients needs to:</p> <ul style="list-style-type: none"> • Be a resident of the South Burnett area; and • Be a frail older person or have a disability; or • Be a carer of one of these people; and • Be living at home; and • Be transport disadvantaged. <p>Other transport disadvantaged people may utilize the service providing HACC consumers are not penalised.</p>	<p>SBCITS Phone: 07 4169 5040 Fax: 4168 3491</p> <p>Address: Graham House 21 Taylor Street PO Box 136 MURGON QLD 4605</p> <p>Office Hours: Monday to Thursday 9.00am to 3.00pm</p>

<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Other Pensioner Card and Senior Card Concessions.</p>	<ul style="list-style-type: none"> • Concession on electricity, medical aids, optometrical services, pharmaceutical services, hearing services, gas, council rates, fire levy, boat and car registration and dental treatment. • Redirecting of mail free of charge for 6 months. • Concession on public transport. 	<p>Pensioner Concession Cardholders and Queensland Government Seniors Cardholders.</p>	<p>Pensioner Concession Card Information contact Centrelink 13 23 00</p>
<p>Public Transport Brisbane Concessions.</p> 	<p>Half rate Bus, Citytrain and CityCat fares.</p>	<ul style="list-style-type: none"> • Queensland Government Seniors Cardholders. • Pensioner Concession Cardholders. • Disability Concession Cardholders. • Low Income Cardholders. • Youth Allowance. 	<p>Seniors Card application forms can be obtained from any Post Office. Pensioner & Disability, Concession Card or students apply for a Low Income Card or Job Seekers apply for a Youth Allowance, information contact:</p> <p style="text-align: center;">Centrelink 13 23 00*</p> <p style="text-align: center;">TransInfo 13 12 30 (TTY) (07) 3369 3377</p>

*Phone Queensland Transport on 13 23 80 for the cost of a local call.

<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Queensland Ambulance Service (QAS)</p>	<p>Fully assisted, door to door, non-urgent health transport service to individuals who are subscribers.</p>	<p>Eligibility categories for this form of transport assistance are:</p> <ul style="list-style-type: none"> • Require stretcher transport. • Require active management or monitoring in transit. • Have condition that could cause them to be gravely embarrassed or unacceptable to people in public, e.g. incontinence • Have a disfigurement which could cause embarrassment. • Intellectual disability causing behavioural problems resulting in socially unacceptable behaviour requiring constant assistance. • Any temporary disability consistent with any of 	<p>QAS 13 12 33</p> <p>Non– Urgent individuals need to gain medical authorization from their local doctor or from another medical source before they can be transported by QAS.</p> <p>Acute Bookings and Outpatients Bookings 13 12 33</p> <p>000 - Life Threatening.</p>
<p>Taxi Subsidy Scheme (TSS)</p>	<p>Half rate taxi travel at a concession to eligible persons who have a severe disability which may be permanent or temporary.</p>	<p>Eligibility categories for this subsidy are:</p> <ul style="list-style-type: none"> • Physical disability requiring dependence on a wheelchair for all mobility outside the home. • Severe ambulatory problem which cannot functionally be improved and restricts walking to an extremely limited distance. • Total loss of vision or severe visual impairment. • Severe and uncontrollable epilepsy with seizures involving loss of consciousness. • Intellectual disability resulting in the need to be accompanied by another person at all times for travel on public transport. • Severe emotional and/or behaviour disorders with a level of disorientation resulting in the need to be accompanied by another person at all times for travel on public transport. 	<p>Contact your local doctor or phone Queensland Transport for an application form.</p> <p>Queensland Transport 130 Kingaroy Street KINGAROY QLD 4610</p> <p>Phone: 07 4162 2607</p> <p>A medical practitioner will need to complete Part B of the application form.</p>

<u>Scheme or Subsidy</u>	<u>Service Details</u>	<u>Eligibility</u>	<u>Contact Details</u>
<p>Travel Warrants</p>	<p>Free or half rate single or return Travel Train vouchers for the following journeys:</p> <ul style="list-style-type: none"> • Distances under 25km: Warrant covers 2 return journeys per week. • Distance over 25km: warrant covers 1 return journey per fortnight. <p>All eligible ex-service personnel will be issued with:</p> <ul style="list-style-type: none"> • Red Warrants: to obtain tickets free of charge. • Black Warrants: to obtain tickets at half rate. 	<p>Totally and permanently disabled ex-service personnel.</p>	<p>DVA 13 32 54</p> <p>Free Call 1800 555 254</p> <p>Queensland Rail 13 22 32</p>
<p>Veterans' Home Care</p> 	<p>Extends the range of home support services provided by DVA to Veterans and war widow/widowers to include:</p> <ul style="list-style-type: none"> • Domestic Assistance. • Short term Personal Care. • Home and Garden Maintenance. • Respite Care. 	<p>To be eligible for Veterans' Home Care assessment a person must be:</p> <ul style="list-style-type: none"> • A veteran of the Australian defence forces. • An Australian mariner. • A defence or war widow/ widower of a veteran of the Australian defence forces or an Australian mariner. <p>AND ALSO HAVE</p> <ul style="list-style-type: none"> • A Gold Card. • A White Card. 	<p>DVA 13 32 54</p> <p>For general information about Veteran's Home Care 1300 550 450</p>

2. HOSPITALS AND MEDICAL FACILITIES

Some tips that might help before you make your next medical appointment.

- Think about how you will get there?
- Ask if a clinic for your medical need is offered closer to home?
- Is there a time when a friend or a relative may be more able to take you? Ask for an appointment to fit within this time.
- Does the specialist you need to see have a private practice closer to home?

The Amount you will need to pay above the Medicare refund may be less than the travel costs to the public medical service provider.

- Ask your local doctor if he/she can do any follow up needed.
- The 'Health Information Line' may be able to help in locating specialist clinics closest to home or closer to transport.

Phone (07) 3236 4833

Service	Pick Up Area	Service Details	Eligibility	Organisation	Contact Details
Australian Red Cross	The greater Brisbane.	Paid coordinator and volunteer drivers. Appointments to Prince Charles Hospital — Patient Transport Service.	Prince Charles patients only. You must have a referral from the Hospital Social Worker.	Australian Red Cross GPO Box 917 BRISBANE QLD 4001	Australian Red Cross Phone: 07 3350 8509 Hospital Social Worker Phone: 07 3350 8443
Blue Care Allied Health—Kingaroy	Coordinated pick up service.	Services include: <ul style="list-style-type: none"> • Home Care • Social support Home visits if the person is housebound.	People must live in identified suburbs and be frail aged or disabled and have transport difficulties.	Blue Care Allied	Phone 4162 2689
Public Transport Services	Varies, need to discuss with TransInfo.	Public bus services offer transport to all hospitals in the Brisbane region.	All community members.	Brisbane Transport Brisbane City Council.	TransInfo Phone:13 12 30 (TTY) Phone: 07 3369 3377

Service	Pick Up Area	Service Details	Eligibility	Organisation	Contact Details
<p>SBCITS</p> <p>South Burnett Community Integrated Transport Service</p>	Determined by client circumstances.	<p>Transport for eligible clients within and beyond the South Burnett.</p> <p>Including:</p> <ul style="list-style-type: none"> • Toowoomba • Brisbane • Nambour 	<ul style="list-style-type: none"> • Frail older people or, • People with disabilities or, • Carers of above people and • Be residents of South Burnett, and be • Transport disadvantaged. <p>Other transport disadvantaged people may utilise the service providing HACC consumers are not disadvantaged.</p>	<p>SBCITS South Burnett Community Integrated Transport Service.</p>	<p>SBCITS</p> <p>Phone: 07 4169 5040 Fax: 4169 3491 Email: sbcits@burnett.net.au</p> <p>Office Hours Monday to Thursday 9.00am to 3.00pm</p>
<p>South Burnett Health Service District Free Bus Wednesday</p>	<ul style="list-style-type: none"> • Cherbourg 9.00am • Murgon 9.10am • Wondai 9.30am <p>Arrives</p> <ul style="list-style-type: none"> • Kingaroy Hospital 10.00am <p>Departs</p> <ul style="list-style-type: none"> • Kingaroy Hospital 1.30pm 	Free bus service for the people of the South Burnett to allow travel to Kingaroy Hospital for appointments on Wednesday.	Restricted to Health Service Clients only.	Restricted to Health Service Clients only.	Bookings to be made through the department the client/patient is attending
<p>South Burnett Health Service District Free Bus Thursday</p>	<ul style="list-style-type: none"> • Blackbutt Post Office 8.00am • Yarraman Post Office 8.30am • Nanango Hospital 9.00am <p>Arrives</p> <ul style="list-style-type: none"> • Kingaroy Hospital 9.30am <p>Departs</p> <ul style="list-style-type: none"> • Kingaroy Hospital 1.30pm 	Free bus service for the people of the South Burnett to allow travel to Kingaroy Hospital for appointments on Thursday.	Restricted to Health Service Clients only.	Restricted to Health Service Clients only.	Bookings to be made through the department the client/patient is attending

3. BUS SERVICES.

<u>Service</u>	<u>Pick Up Area</u>	<u>Arrives And Departs</u>	<u>Details</u>	<u>Contact Details</u>
Proston Country Bus Service Shoppers Bus Kingaroy Shoppingworld	<ul style="list-style-type: none"> •Proston 8.45am Town Hall •Hivesville 8.55am Main Street •Murgon 9.20am Opp. R.S.L. •Wondai 9.35am Bus Stop Main Street 	Arrives <ul style="list-style-type: none"> • Kingaroy 10.00am Departs <ul style="list-style-type: none"> • Kingaroy 1.15pm 	This bus service is supported by the small business shops of the shoppingworld. Every second Thursday.	Proston Country Bus Service Col and Noela Ardrey Phone: 07 4168 9296
Gillies Buses Shopping Run Kingaroy Shoppingworld	<ul style="list-style-type: none"> • Blackbutt 9.00am • Yarraman 9.15am • Nanango 9.35am 	Arrives <ul style="list-style-type: none"> • Kingaroy 10.00am Departs <ul style="list-style-type: none"> • Kingaroy 1.30pm Cost: Blackbutt \$7.00 Yarraman \$6.00 Nanango \$5.00 Prices can change without notice.	This bus service is supported by the small business shops of the shoppingworld. Every second Thursday.	Gillies Buses Ian and Cathy Phone: 07 4163 0435

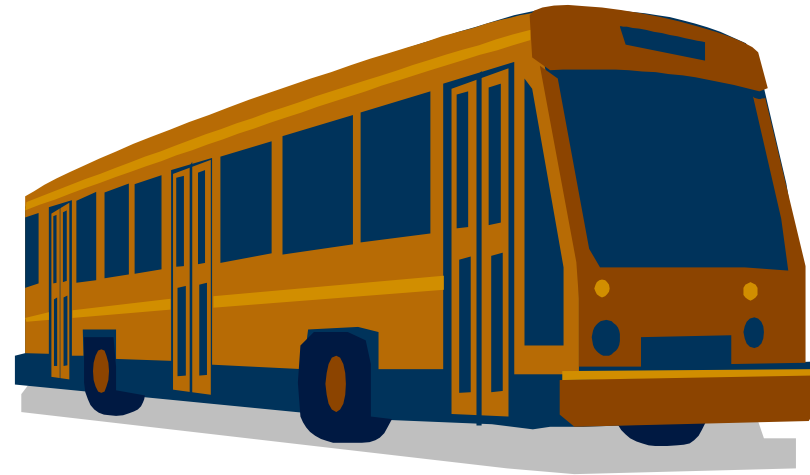


<u>Service</u>	<u>Pick Up Area</u>	<u>Arrives And Departs</u>	<u>Details</u>	<u>Contact Details</u>
Purser's Coaches Free Shoppers Bus	<ul style="list-style-type: none"> • Murgon 9.00am Castra • Private residences Murgon Town 	Arrives <ul style="list-style-type: none"> • Murgon Information Centre Departs <ul style="list-style-type: none"> • 11.30am Murgon Information Centre 	<p>This bus is supported by Murgon Shire Council.</p> <p>Every Thursday.</p> <p>This service is available for elderly people or others as required for shopping, etc.</p> <p>No Wheelchair access.</p> <p>Friendly helpful service.</p>	<p>Purser's Coaches</p> <p>Phone: 07 4168 1533</p>
Goomeri Free Shoppers Bus	<ul style="list-style-type: none"> • Goomeri 9.30am <p>Picks up at your door</p>	Arrives <ul style="list-style-type: none"> • Goomeri business district Departs <ul style="list-style-type: none"> • 11.00am Goomeri business district 	<p>Every Thursday.</p> <p>This service is available for elderly people or others as required for shopping, etc.</p> <p>No Wheelchair access.</p> <p>Friendly helpful service.</p>	<p>Purser's Coaches</p> <p>Phone: 07 4168 1533</p>



4. BUSES AND TAXIS INFORMATION

<u>Service</u>	<u>Contact Details</u>
Allan's Bus Service	Allan's Bus Service 38 Edwards Street WONDAI QLD 4606 Phone: 4168 5811 Fax: 4168 5811
Brisbane Bus Lines Twice daily (most days) to Brisbane and return to the South Burnett. Fares and timetables are available on: www.brisbanebuslines .com.au	Brisbane Bus Lines 26 Pickering Street ENOGGERA QLD 4051 Phone: 07 3355 0034 Fax: 07 3354 3067
Gillies Buses	Gillies Buses PO Box 129 BLACKBUTT QLD 4306 Phone: 07 4163 0435
Proston Country Bus Services	Proston Country Bus Services 1 Drake Street PROSTON QLD 4612 Phone: 07 4168 9296



<u>Service</u>	<u>Contact Details</u>
Benecke's Bus Service	Benecke's Bus Service MS 537 KINGAROY QLD 4610 Phone: 4162 3078 Fax: 4162 8210
Purser's Coaches	Purser's Coaches 40 Gore Street MURGON QLD 4605 Phone: 4168 1533 Fax: 4168 3629

<u>Service</u>	<u>Contact Details</u>
<p>Kingaroy Taxi Service</p> <p>Six Taxis One Wheelchair accessible Three limousine</p>	<p>Phone: 13 1008</p>
<p>Murgon Taxi Service</p> <p>Two sedans seating capacity 5 and 4 One limousine 4</p>	<p>Phone: 4168 1766</p>
<p>Nanango Taxi Service</p> <p>Taxi and limousine vehicles Three available</p>	<p>Phone: 4163 1266</p>
<p>Wondai Taxi Service</p> <p>One Taxi</p>	<p>Phone: 4169 0303</p>



5.OTHER TRANSPORT SERVICES

<u>Service</u>	<u>Pick Up Area</u>	<u>Arrives And Departs</u>	<u>Details</u>	<u>Contact Details</u>
Rail	Gympie North station for Brisbane Central station Brisbane Central station for Gympie North station	Morning Gympie Departs 6.00am Brisbane Arrives 8.42am Evening Brisbane Departs 5.36pm Gympie Arrives 8.24pm	One way Cost: \$19.50 Adult \$9.80 Concession	TransInfo 13 12 30
Centacare Kingaroy	South Burnett	Transport only for Centacare Clients only.	Centacare clients only.	Centacare Phone: 07 4162 5096
SBCITS South Burnett Community Integrated Transport Service	Determined by client circumstances.	Transport for eligible clients within and beyond the South Burnett. Including: <ul style="list-style-type: none"> • Toowoomba • Brisbane • Nambour 	<ul style="list-style-type: none"> • Frail older people or, • People with disabilities or, • Cares of above people and • Residents of South Burnett, and be • Transport disadvantaged. Other transport disadvantaged people may utilise the service providing HACC consumers are not disadvantaged.	SBCITS Phone: 07 4169 5040 Fax: 4169 3491 Office Hours Monday to Thursday 9.00am to 3.00pm
All School Bus Routes Throughout the South Burnett	Contact local schools for Bus Owners information.		General public able to use school bus. Provided seats are available. Fare is required.	Contact at schools, Queensland Transport Or South Burnett Community Integrated Transport Service